

ADDENDUM

STATE: Georgia	BUSINESS UNIT(S): Peach State Health Plan
PRODUCT TYPE: Medicaid	POLICY NAME: Medicaid Prior Authorization Review Process
POLICY ID: CC.PHARM.03A	REGULATOR MOST RECENT APPROVAL DATE(S): 8/16/22, 7/2024

BACKGROUND:

To provide contractually required information that varies from the Centene Corporate policy/procedure.

DEFINITIONS:

GF: Georgia Families

SECTION ONE:

PROCEDURE

Missing Clinical Information and Turnaround Times for PA Decisions

Statement of unique item/requirement

Detail (a): Resolve all pharmacy prior authorizations requests within twenty-four (24) hours unless additional information is needed from the prescriber, documented telephonic or other telecommunication contact with the prescriber must be made every twenty-four (24) hours up to a final disposition within seventy-two (72) hours of receipt of the request.

Reference: GF 4.6.6.5.3

SECTION TWO: N/A

REVISION LOG

REVISION:	DATE
New Georgia Addendum to corporate policy CC.PHARM.03A Medicaid Prior Authorization Review Process created. CC.PHAR.08 Pharmacy Prior Authorization and Medical Necessity Criteria corporate policy and Georgia addendum retired. Corporate Quality has agreed that CC.PHARM.03A, managed by the CPS UM team meets the needs for NCQA. Georgia addendum created for Georgia specific contractual PA reviews turnaround times and request for additional information that varies from corporate.	07/2024