



Dear Provider,

### **Model of Care Training is Required**

The Centers for Medicare & Medicaid Services (CMS) requires health plans to provide annual education and training on our Special Need's Plans (SNP) Model of Care to providers who treat our SNP members. This applies to our Dual Eligible Special Needs Plan (D-SNP) members, who are eligible for both Medicare and Medicaid, and our Chronic Condition Special Needs Plan (C-SNP) members.

As stated in the Provider Manual, all providers who treat our SNP members regardless of network participation status must complete Model of Care (MOC) training annually by December 31 of each year.

The training is designed to help you better understand our approach to the delivery of care for SNP members.

### **How to Access the Training**

The SNP MOC training is available for download and self-study at:  
**[wellcare.com/Providers/Model-of-Care-Training](https://wellcare.com/Providers/Model-of-Care-Training)**

We appreciate the quality care you provide to our members and your support of our efforts to meet CMS regulations.

For additional information on how to work with our health plan to manage SNP members, please visit your state's provider Overview & Resources page at **[wellcare.com/providers](https://wellcare.com/providers)**. This site has links to the Provider Manual, Quick Reference Guides, Clinical Practice Guidelines, and much more.

Thank you for being our partner in good health.

Sincerely,

Wellcare