



Subject: Wellcare transitions to Availity Essentials

Dear Provider,

Wellcare has chosen Availity Essentials as its new, secure provider portal. Starting November 18, 2024, you can validate eligibility and benefits, submit claims, check claim status, submit authorizations, and access Wellcare payer resources via Availity Essentials.

If you are already working in Essentials, you can [log in to your existing Essentials account](#) to enjoy these benefits for Wellcare members beginning November 18, 2024:

- Use Availity Essentials to verify member eligibility and benefits, submit claims, check claim status, submit authorizations, and more.
- Look for additional functionality in Wellcare payer space on Essentials and use the heart icon to add apps to **My Favorites** in the top navigation bar. Our current secure portal will still be available for other functions you may use today.
- Access Manage My Organization – Providers to save provider information. You can then auto-populate that information repeatedly to eliminate repetitive data entry and reduce errors.

If you are new to Availity Essentials, getting your Essentials account is the first step toward working with Wellcare on Availity.

**Getting started: Designate an Availity administrator for your provider organization.**

Your provider organization’s designated Availity administrator is the person responsible for registering your organization in Essentials and managing user accounts. This person should have legal authority to sign agreements for your organization.

HOW DOES THIS IMPACT ME?	WHAT IS MY NEXT BEST STEP?
<b>I am the administrator.</b> <i>I am the designated Availity administrator for my organization.</i>	Visit <a href="#">Register and Get Started with Availity Essentials</a> to enroll for training and access other helpful resources.
<b>I am not the administrator.</b> <i>I am NOT the designated Availity administrator for my organization.</i>	Your designated Availity administrator will determine who needs access to Availity Essentials on behalf of your organization and will add user accounts in Essentials.



**I am not sure.**

*I am not sure who will be the designated Availity administrator for my organization.*

Share this information with your manager to help determine who will be the designated Availity administrator for your organization.

**Check out some of the time-saving tools that come with an Availity Essentials account:**

- Verify member eligibility and benefits, submit claims, check claim status, and submit authorizations.
- Look for additional functionality in Wellcare payer space and use the heart icon to add apps to **My Favorites** in the top navigation bar.
- Save provider information in Essentials and auto-populate it to save time and prevent errors.

We're excited to welcome you to Availity Essentials, helping you transform the way you impact patient care with Wellcare. If you need additional assistance with your registration, please call Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday through Friday, 8 a.m. – 8 p.m. ET. For general questions, please reach out to your Wellcare Provider Relations Representative.

Sincerely,

Wellcare