



1100 Circle 75 Parkway
Suite 1100
Atlanta, GA 30339
1-800-704-1484
1-800-255-0056 (TDD/TTY)
pshp.com

[DATE]

Dear Peach State Health Plan OB/GYN Provider:

Peach State Health Plan (PSHP) appreciates the care that you provide to our members. In accordance with our contract with the Department of Community Health (DCH), PSHP assesses provider adherence to clinical practice guidelines (CPGs). Your office may be selected for a medical record audit (MRA) to determine adherence to the CPG for Perinatal Care. A list of the members requested will be sent to your office if you are selected for the audit.

To comply with this DCH mandated audit, PSHP requires you to provide the requested medical records within seven days of the request. The Plan will need to review medical records for the member's **entire pregnancy journey**, from the initial prenatal visit through the postpartum checkup. Please fax all requested medical records to 1-844-207-4368 or contact Tanedria Gibbs, QI Specialist II at: Tanedria.Gibbs@centene.com or 943-202-2458 with questions.

As defined by HIPAA, PSHP is ethically and legally bound to protect, preserve, and maintain the confidentiality of all member's protected health information (PHI). PSHP members signed a medical record release at the time of their enrollment and there is no need to obtain this document from the member to provide the medical record. PSHP's medical record standards for medical record audits are found in the Provider Manual, Medical Record section.

Enclosed is a copy of the Perinatal CPG audit tool which will be used to perform the CPG audit. It is also available on www.pshp.com. Again, Peach State Health Plan would like to thank you for your time and participation. We look forward to a continued working relationship with you and your staff.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Strobel".

Michael Strobel, MPA, MA, LHMC
Vice President, Quality Improvement
Peach State Health Plan

Enclosure: Perinatal CPG Audit Tool

