

# The Supplemental Data Journey

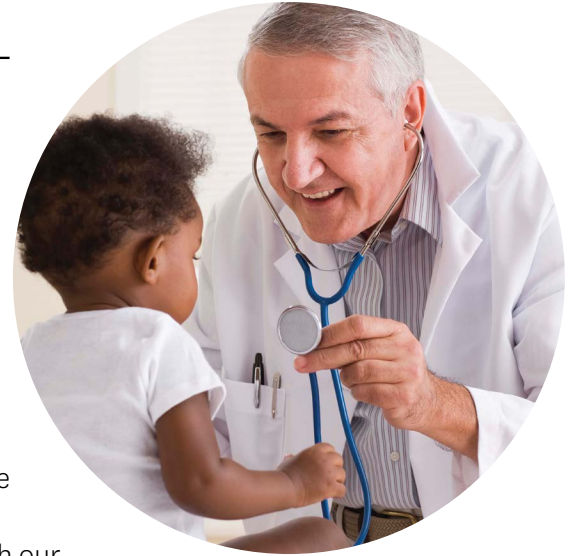


**Like you, we know that providing quality patient care is important — and ensuring better patient outcomes is paramount.** Partnering with us and providing your Supplemental Data is one of the key ways we can accomplish that mission, together.

Supplemental Data is any data used in HEDIS® rate calculation that is not submitted through claims processing or HEDIS® Hybrid manual medical record review. Supplemental data captures discrete events and procedures that occur during patient encounters, complementing data obtained through claims.

When you send us electronically-generated Supplemental Data files from your Electronic Health Records (EHR), it will help to close healthcare gaps that would not close through claims submission alone. This will not only make coordinated and enhanced care for members available through our Clinical Decision Support Applications (Centene Clinical Action, Risk Adjustment).

It will also improve efficiency, including reducing the need for medical record retrieval — making ongoing visibility into HEDIS® quality performance possible. By partnering with us, you can get credit for the clinical services you are already providing and be eligible for potential provider incentive programs. We'll provide guidance, analysis, and direct support along your Supplemental Data gathering and Clinical Audit (SDCA) journey.



## We are with you every step of the way:



### PARTNERING

- Communication and education.
- Documentation.
- Detailed implementation guides.



### INTEGRATION

- Ensuring your submissions meet requirements.
- Timely processing feedback.
- Accessibility via Secure File Transfer Protocol (SFTP) set-up.



### QUALITY ASSURANCE

- Long-term preservation of patient health data.
- Ongoing data integrity analysis.
- Continuous process improvement.



### SUCCESS

- Closing care gaps.
- Better patient health outcomes.
- More affordable care.

*The Healthcare Effectiveness Data and Information Set (HEDIS®) is a registered trademark of the National Committee for Quality Assurance (NCQA).*